

A RELENTLESS FORCE



our vision

To be a relentless force for health equity

our mission

Caracole is Greater Cincinnati's nonprofit devoted to positively changing lives in the fight against HIV/AIDS through prevention, housing and care.

our values

UNCONDITIONAL INCLUSIVITY

We believe that being open-minded, nonjudgmental and empathetic creates an environment of safety essential to preserving dignity.

RELENTLESS ADVOCACY

We champion causes to eliminate negative outcomes and stigma from our local communities and beyond.

PRACTICAL INNOVATION

We are problem solvers who find new solutions to improve the lives of those we serve.

ABSOLUTE ACCOUNTABILITY

We uphold the highest standards to not only be the best we can be but also the most effective.

RADICAL OPTIMISM

We allow humanity and hope to have a visible presence and be a driving force in all we do.



dear friends, partners and community members,



As an HIV services organization, Caracole is a cornerstone of community health, ensuring that every person, regardless of background or circumstance, has access to the resources that support stability and well-being. When we strengthen health access for the most vulnerable and ensure people have safe housing, quality care, choice and dignity, we all benefit from a healthier, more equitable society.

In 2024, Jeniece Jones joined Caracole as our new CEO, stepping into an organization with a powerful legacy and impact. Also in 2024, we expanded HIV self-testing, breaking down barriers to outreach, education and early detection. Our harm reduction initiatives continued to save lives by meeting people where they are as the key to meaningful support. We transitioned our legacy Caracole House to a scattered-site model, expanding our housing programs that better align with community needs. And we added new benefits navigator positions to help connect community members to critical services faster, ensuring that support reaches those who need it most.

These achievements are a testament to the dedication of Caracole's staff, board, partners, volunteers and community members. Yet, as we look ahead, we see that the fight is getting harder. Policy shifts, funding uncertainties and persistent stigma remind us that bold action is needed now more than ever. Threats to access and basic health care rights are substantial, but so is our resolve. In 2025, Caracole will expand our advocacy, deepen our collaborations and push forward with innovative solutions—because we know that when we invest in community health, we all thrive.

We are honored to lead Caracole at this pivotal time, and deeply grateful to everyone who makes this mission possible. Together, we stand at a crossroads where care, policy and human dignity intersect, and we are committed to ensuring that no one is left behind. Together, we are building a future where HIV stigma is eradicated, housing is a right and health care is accessible to all.

Thank you for your unwavering support—let's move forward, together.



Mark Haggard
President,
Board of Directors



Jeniece D. Jones,
MPA, JD
Chief Executive
Officer

staff and board members

ADMINISTRATION

Chief Executive Officer
Jeniece D. Jones, MPA, JD

FINANCE

Chief Financial Officer
Adam Fischer

Budget Analyst
Willia Pelini

OPERATIONS

Chief Administrative Officer
Rina Saperstein, MPA

Human Resources Manager
Christine Mason, SHRM-SCP

Data Coordinator
Chad Evans

Receptionist/Office Assistant
Dean Clevenger

DEVELOPMENT & MARKETING

Chief Development Officer
Ellie Singleton

Chief Marketing Officer
Tricia Bath, MA

Development & Events Manager
David White

COMPLIANCE & GRANTS

Director of Compliance
Robin Totsch, MNM, CCEP

Director of Government Grants & Special Projects
Caroline Daley, LSW

CLIENT SERVICES

Chief Program Officer
Midge Hines, LISW-S, LICDC

PREVENTION

Director of Prevention
Suzanne Bachmeyer

Education, Outreach & Testing Manager
Adam Reilly

Prevention Supervisor
Leah Majesky, CHES

Prevention Coordinator
Jessica Randolph, CDCA

Health Educators
George Elias, Jr., CDCA
JeMarr Jackson, CDCA
Zoey Peach*
Ariel Shaw

PrEP Navigator
Courtland Davis

Harm Reduction Services Coordinators
Candida Kerr
Kelsey Rider, CDCA
Taylor Selman, CDCA

HOUSING

Director of Housing
Carolyn Yorio, MPH, LISW-S

Housing Supervisors
Phyllis Hayden, LSW
Shannon Smith

Housing Financial Specialist
De'Vona Smith-Buchannon

Housing Specialists
Maria Burks
Analisa Chavez
Taryn Lewis*
Anne McDonald, CDCA
Mary Sullivan
Jolice Turner

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Director of Case Management
Christy Weber, LISW-S

Clinical Supervisors
John Guagenti, MEd, LSW
Allison Hayes, LISW-S
Antoinette Thacker, LISW-S

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Sheri Carota, MSW, LISW
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Marshall "Muggs" deMayo, CDCA
Jessica Genaro, MSW, LSW
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Daulton King, LSW
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Steve Moore, MA
Em Ortiz
Aaron Payne
Angie Reichert-Hester, MA*
Kathleen Roche, LISW
Marrieth Sithe, MSW, LSW
Michael Volmer, LSW*

Director of Linkage & Engagement
Onika Davis, LSW

Clinical Supervisors
Wendi Craddock, LISW-S
Molly Simpson, MSW, LSW

HIV Care Coordinators

Kaycie Gardner*
Maggie Herrle
Wesley Phillips

Peer Navigators
Adam Hawthorne
Lou Dickerson, CPRC

Benefits Navigators
Jordan Beyer
Nik Niesel

Case Aide
Jeff Stover, MA

2024 Interns
Valeria Alvarez, RN
Patrick Delaney
Erin Richter
Dylan Turner
Hampton Stelluti
Kate Meyer

* Team Leads

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2024 – 2025

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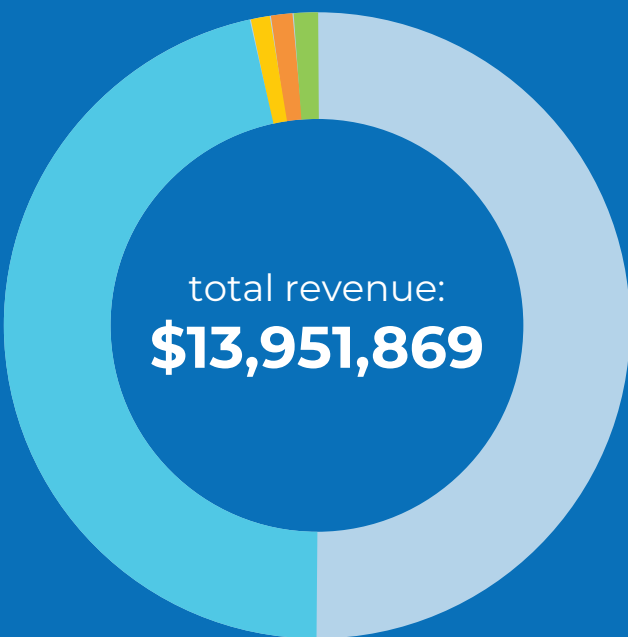
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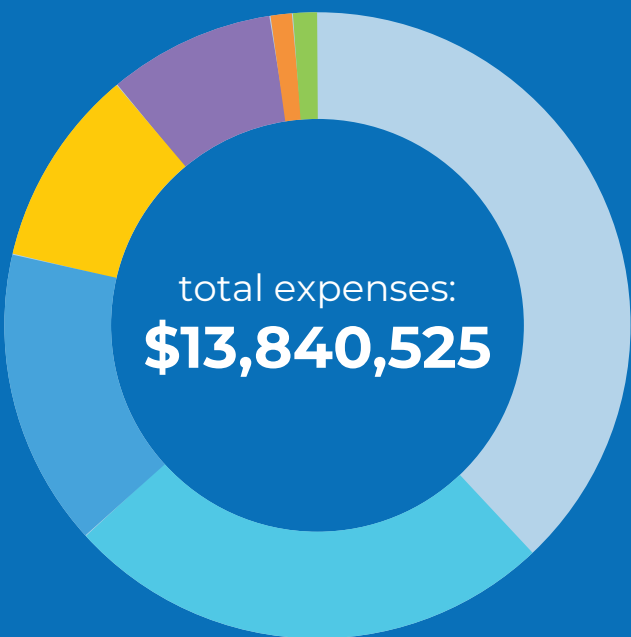
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Tammy Miller Wohl,
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2024 financial snapshot



Government Grants – 50% Foundations – 1%
Pharmacy – 47% Fundraisers – 1%
Contributions – 1%



Pharmacy – 39% Management – 7%
Case Management – 24% Fundraising – 1%
Housing – 18% Marketing – 1%
Prevention – 10%

91% of expenses go directly to our programs

STATEMENT OF FINANCIAL POSITION

ASSETS

Current assets.....	5,603,071
Property and equipment, net.....	259,775
Other Assets	909,023
Total assets	6,771,869

Total Liabilities	1,653,493
Total Net Assets	5,118,376
Total liabilities and net assets	6,771,869

All figures shown represent unaudited data.

honoring our embracing

Thank You, Linda

For 20 years, Linda Seiter poured her heart into Caracole, leading with humanity and a steadfast commitment to our mission. Under her leadership, we grew from a small housing agency for people living with HIV to a comprehensive HIV prevention and services organization. Linda's expansive vision made Caracole what it is today—a place where people find care, connection and hope. We are endlessly grateful for her dedication and the lasting impact she's had on our community.



LINDA SEITER

Linda served as Chief Executive Officer of Caracole from January 31, 2004 to October 4, 2024.

ENDURING IMPACT

- Served as founding Caracole board member (1987) and board president (1995).
- Expanded Caracole's budget from \$2.4M to \$13.8M, staff from 20-70 and client services from housing only to a full complement of HIV services.
- Grew housing services from facility based (Caracole House) to scattered-site, short-term and long-term options.
- Added case management services after Stop AIDS' closure (2011), ensuring continued care for 1,500+ clients across eight counties.
- Launched Caracole's 340B pharmacy program (2014) to cover client co-pays and program expenses.
- Integrated HIV prevention, testing and education services transferred from Planned Parenthood (2016).
- Expanded harm reduction efforts, including dedicated staff, site-based, evening syringe services and our harm reduction vending machine.
- Championed innovative approaches to HIV care and prevention, advocated for health equity, and built a flourishing agency culture based on respect, values and vision.

past, our future

Celebrating a leader who shaped Caracole and welcoming one who will carry us forward.

Welcome, Jeniece

In December 2024, we welcomed Jeniece D. Jones, MPA, JD, as our new CEO—and we couldn't be more delighted! Jeniece brings over two decades of executive leadership experience in social justice and advocacy, deep experience in the issues of affordable housing and homelessness prevention, and a profound commitment to advancing Caracole's mission. She's passionate about ensuring people have access to the care and support they need, she's prepared for the fight in a chaotic policy environment, and she's ready to build on Caracole's strong foundation to take us into the future.



JENIECE D. JONES, MPA, JD

Jeniece became Chief Executive Officer of Caracole December 1, 2024.

PRIMARY FOCUS

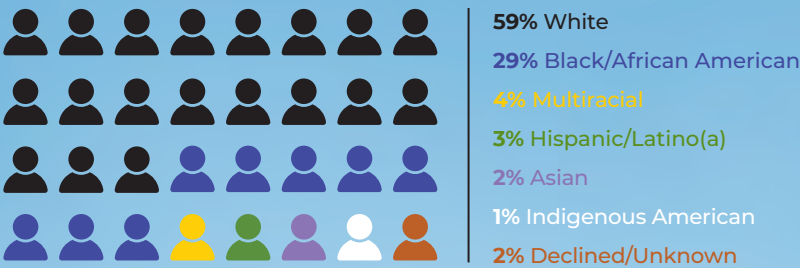
- Oversee Caracole's operations and help shape its strategic direction.
- Focus on partnerships and advocacy to advance health equity.
- Help strengthen fundraising efforts to secure resources that sustain and expand Caracole's programs.
- Support and value the relationships built between staff and clients as the most Important service we can provide.
- Ensure all people impacted by HIV get the care and support they need.

EXPERIENCE

- Former CEO of Baltimore's Public Justice Center, leading a team of 30+ legal professionals to provide counsel to thousands while advancing economic justice and racial equity through legal impact tools, know-your-rights community education and legislative advocacy.
- Former Executive Director of Housing Opportunities Made Equal (HOME), leading eviction prevention efforts, advocating for fair housing policies and fighting housing discrimination.
- Former CEO of Community Shares of Greater Cincinnati, overseeing program development and public relations to advance social and economic equity.
- Extensive experience in public health and legal advocacy.
- Proven track record of building programs that support underserved communities.
- Previously taught in Northern Kentucky University's Master of Public Administration program and practiced civil law.

2024 prevention snapshot

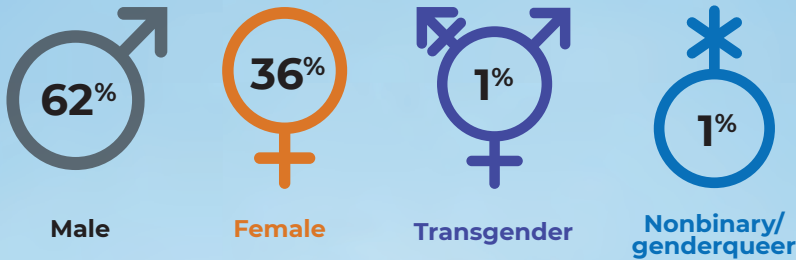
RACE



AGE



GENDER



TESTING & OUTREACH

In 2024, we visited 73 unique community sites in our region to reach populations most at risk for HIV.

We performed 922 in-person HIV tests and distributed 680 HIV self-test kits:

- 7 individuals tested positive for HIV (<1%)
- 23 individuals living with HIV were re-engaged in HIV care

We distributed:

- 60,672 condoms
- 8,602 lubricants
- 2,838 safer sex kits
- 982 fentanyl test strips
- 702 doses of naloxone

We provided 213 individuals with PrEP assistance and navigation. 4% of these were new participants in the program.

We connected 47 individuals to Hepatitis C treatment.

SYRINGE SERVICES PROGRAM¹

Out of 4,572 visits, we served people from 143 zip codes in our region and distributed:

- 316,620 syringes (and collected 196,007)
- 1,736 doses of naloxone
- 4,160 fentanyl test strips

HARM REDUCTION VENDING MACHINE

945 participants (48% new) accessed 605 HIV self-test kits, 22,949 safer-use and safer sex supplies from the machine, including 823 sharps containers, 20,931 fentanyl test strips, 2,382 xylazine test strips and 12,073 doses of naloxone. Based on participant reenrollment data, naloxone from the machine was used to reverse an overdose 3,171 times over a two-year period.²

COMMUNITY VOICES, STRONGER SERVICES

Our affinity groups ensure the communities we serve help shape our work. In 2024, the Ending the HIV Epidemic Advisory Committee welcomed more members, providing ideas and feedback that strengthened our testing efforts and increased access to at-home test kits. The Empowerment Group collaborated on drug checking services, hosted key speakers and maintained record-high attendance—driving advocacy and education for people who use drugs.

¹ In partnership with Hamilton County Public Health
² Data obtained through our research partnership with Daniel Arendt, PharmD, at the University of Cincinnati

2024 housing snapshot

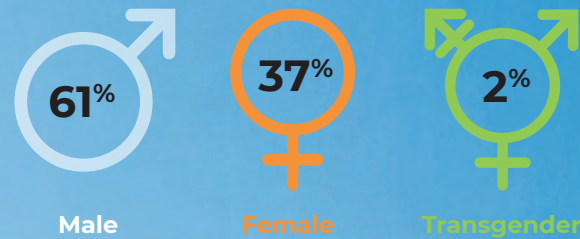
RACE¹



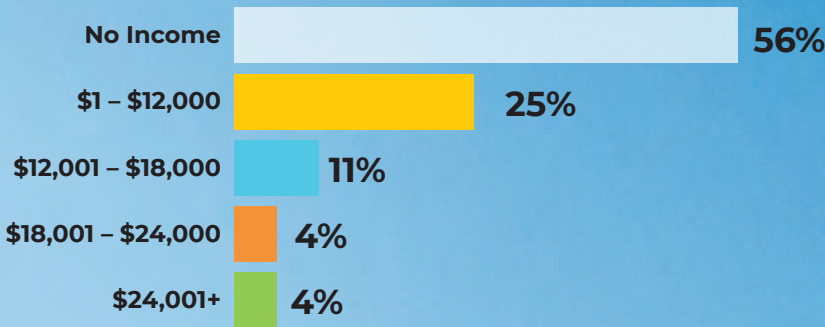
AGE¹



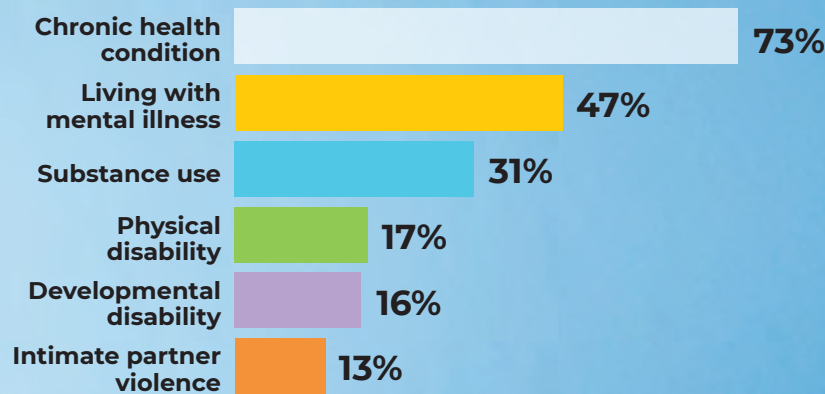
GENDER¹



HOUSEHOLD INCOME^{1,2}



SPECIAL NEEDS^{1,3}



HOUSING ACCESS

Like much of our nation, our region faces a severe shortage of affordable housing. Rising costs and limited supply make it increasingly difficult to find safe, quality units—and some property owners continue to reject housing subsidies. In 2024, we provided over \$1.6 million in direct financial assistance—helping people with HIV stay housed and pursue their health and well-being goals, while also strengthening the local economy. The need remains urgent: 43% of our intake calls were from people seeking housing assistance, but limited supply and funding continue to make it impossible to meet the full demand.

LONG-TERM ASSISTANCE

We provided safe, affordable homes to 204 people (including 44 children) in 146 households. 83% of the people living with HIV in those households⁴ were virally suppressed, a key indicator of health and a major accomplishment for those facing multiple barriers that hinder their ability to engage in health care.

SHORT-TERM ASSISTANCE

We prevented homelessness for 41 households by providing \$122,401 in short-term rent and utility assistance. With this temporary support, these clients were able to stabilize their health and finances after facing challenges due to income loss, illness/hospitalization or other emergencies.

CARACOLE HOUSE

In 2024, we transitioned Caracole House, our low-barrier, site-based permanent supportive housing program, to a scattered-site model. This approach is more cost-effective, allowing us to house more people while still providing financial and social support for independent living. As a result, we significantly increased capacity by 35 households, serving both families and individuals.

1 Represents permanent supportive housing programs only
2 Includes other adults in the household
3 Clients may be reported in more than one category
4 For whom viral load information was available. A suppressed viral load means there's less HIV in the body and less risk of a person becoming ill.

2024 care snapshot

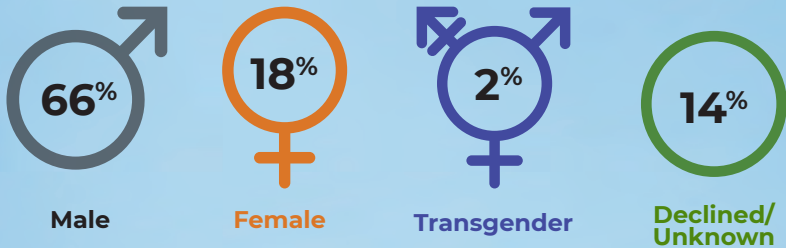
RACE¹



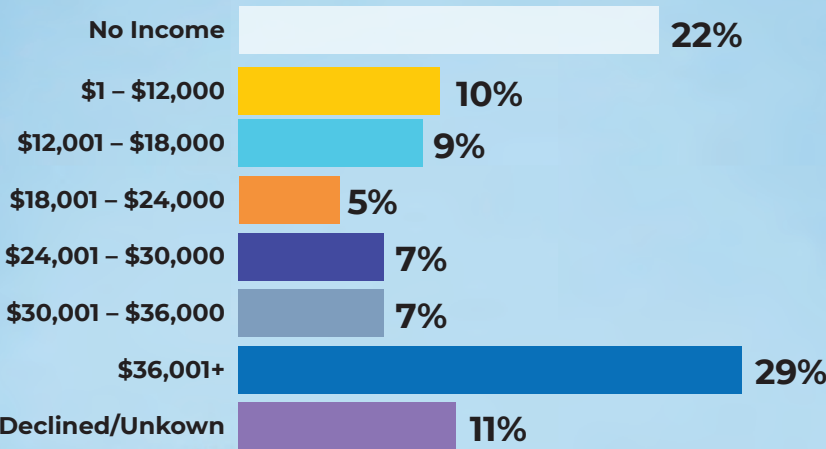
AGE¹



GENDER¹



HOUSEHOLD INCOME¹



CLIENT SERVICES

- We served 1,165 clients¹
- 89% of our clients¹ are virally suppressed²
 - 95% of our 340B pharmacy program clients¹ are virally suppressed²
 - 68% of our clients¹ achieved an undetectable viral load.³ The percent increases to 83% for clients in our 340B pharmacy program.³

Our pharmacy filled 9,585 prescriptions, covering all co-pays, shipping and related costs.

We received hundreds of calls to our intake line, resulting in:

- 508 referrals to Caracole case management
- 252 referrals for housing assistance
- 267 requests for prescription-assistance resources information
- 33 individuals newly diagnosed with HIV being linked to services
- 125 referrals for medical care

STRENGTHENING THE FIRST CONNECTION

While our Case Management team offers ongoing, long-term support, our Linkage and Engagement team provides community-based services for people who are newly diagnosed with HIV or have fallen out of care. They offer personalized peer support, benefits navigation for financial and basic needs programs, and serve as the first point of contact for intake and referrals—ensuring clients quickly connect to the right services, whether it's case management, PrEP/PEP, housing or other essential support.

ONGOING LEARNING

Case managers are committed to providing the best possible support by continuously expanding their knowledge and skills. Through ongoing training—including trauma-informed care, motivational interviewing and the HRSA-aligned Medical Case Management Certificate program—they stay current on best practices to better serve our clients with compassion and expertise.

SUPPORT GROUP

Positive Attitudes, an in-person social support group for people living with HIV led by Caracole and Equitas Health, continues to bring together 20–30 participants each month. The group offers a welcoming space for connection, peer support and discussions on life skills, health and well-being.

¹ Includes all housing clients.
² For whom viral load information was available. A suppressed viral load means there's less HIV in the body and less risk of a person becoming ill.
³ For whom viral load information was available. An undetectable viral load means HIV is untransmittable.

donors

Caracole is extremely grateful for all of our donors. This list reflects all donations received between January 1, 2024 and December 31, 2024. If we have inadvertently missed your name, we apologize. Please bring it to our attention and we will correct our error.

GOVERNMENT GRANTS

City of Cincinnati
Hamilton County
General Health
District
Ohio Department
of Development
Ohio Department
of Health
U.S. Department of
Housing and Urban
Development

LEADER LIVING CIRCLE (\$20,000+)

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GOLD LIVING CIRCLE (\$5,000-\$9,999)

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Richard L. Kay Jr.
and Jim Kelly
Queen City Charities

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 Jaala Jackson
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 Jackson Griffin
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GIFTS WERE MADE IN HONOR OF THE FOLLOWING:

An Anonymous Friend
 Suzanne Bachmeyer
 Victoria Becker
 Charlie Burns
 Dean Clevenger
 George Elias
 Judith Feinberg's
 wonderful patients
 Rashaun L. Franklin
 James Gabbard
 Pam Kravetz
 Rick Oliver and
 Michael Kelley
 Casey Pond
 Linda Seiter
 Jean Sepate
 Ellie Singleton
 Frank Stava
 Thomas Venditelli Jr.

GIFTS WERE MADE IN MEMORY OF THE FOLLOWING:

Ned Austin
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 Amy Chamberlin
 Combs
 Charlie Gray
 Paul Groneck
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 Terrell Lackey
 Douglas E. Oligee
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 Richard Postler
 Darin K. Stone
 David Williams

ANNUAL MEETING an evening of gratitude

On May 30, 2024, we gathered at the Holloman Center for Social Justice for our Annual Meeting to reflect on the past year and recognize those who have made a meaningful impact on Caracole's mission. These honorees have each played a vital role in supporting our work and the communities we serve:

- **Jill Leonard, MSN, APRN**, received the **Caracole Living Award** for her decades of compassionate care for people living with HIV, from the early days of the epidemic to her work at NeighborHub Health, where she provided essential medical services with skill, empathy and dedication.
- **Esly S. Caldwell, II, MD, MPH** was honored with the **Sister Grace Murphy Award** for his long-time leadership as a Caracole Board member, Program Committee member and dedication to HIV prevention and care in his work as a medical provider. His compassion for clients has strengthened community engagement in services like PrEP and PEP.
- **Ginny Gesenhues** was awarded the **Melissa Lanier Award**, recognizing her 15 years of dedicated volunteer service, supporting Caracole through the AIDS Walk + Run, finance department, personal care pantry and countless donation drives that have helped our clients.
- **Jessica (Lauber) Randolph, CDCA**, received the **Michael Ritchey Award** for her dedication to public health education, seamless coordination of outreach efforts and ability to bring people together—strengthening both her team and the community she serves.

We are grateful to everyone who attended—friends, supporters, Board members and staff—who helped make the evening a celebration of commitment, compassion and community.





4138 Hamilton Avenue
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about us

Caracole is Greater Cincinnati's nonprofit devoted to positively changing lives in the fight against HIV/AIDS. For people living with HIV, we provide housing, case management and pharmacy services to improve health and well-being. Our prevention services focus on outreach, testing, education and harm reduction to help people reduce their risk for HIV. The work we do to end the HIV epidemic is central to a healthy community. But we can't do it alone—we need friends like you to help us.

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Learn More



caracole.org/get-involved